

GUEST SERVICES DIRECTORY

Tap the links below to navigate.

WELCOME TO PANGULASIAN

EXPERIENCES

MEMORIES TO TREASURE

DIVING

WELLNESS

COMPLIMENTARY EXPERIENCES

BACUIT BAY

FACILITIES & SERVICES

ADVISORIES



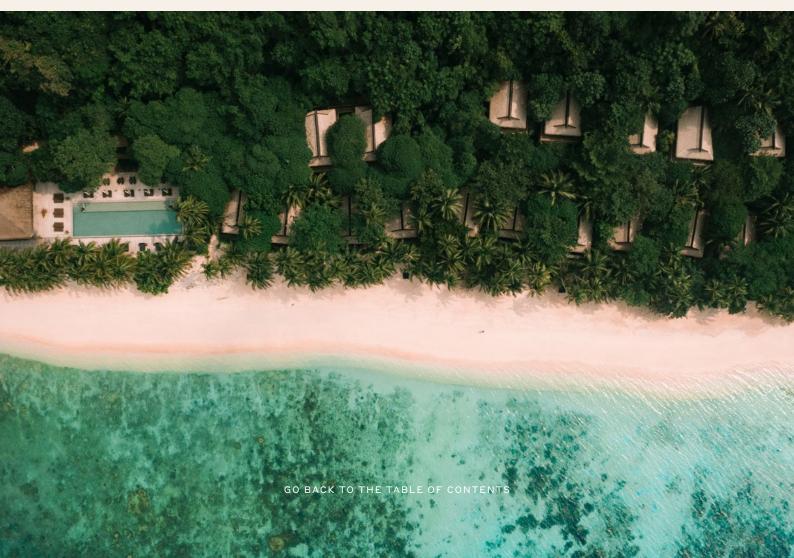
PANGULASIAN

Fronting a pristine beach, set against a tropical forest backdrop, and nestled at the very heart of Bacuit Bay, Pangulasian is your luxury island hideaway, offering lavish amenities and impeccable personalized services.

Also known as the "Island of the Sun," Pangulasian provides vast spaces to frolic, relax, and enjoy the breathtaking views of the sunrise and sunset—from its almost-one-kilometerlong stretch of white sand beach to its 42 contemporary Filipino villas built with cutting edge "green" design.

Pangulasian offers a unique experience harmonized to its natural environment. The Canopy Villas perched on high stilts offer mesmerizing sights of the sea and sounds of the forest from atop the tree canopies. The Beach Villas fronting one of the island's snorkeling spots offers easy access onto the fine sandy beach. And Pool Villas offer a private way to enjoy the picturesque vista of the ocean.

Each villa has a floor area of 65 sqm and a 15-sqm private balcony that includes features and amenities such as Wi-Fi access, satellite TV, bluetooth speakers, and espresso coffee-making facilities.



Dear Guest,

We extend our warmest welcome to El Nido Resorts, where you have chosen to spend your holiday. On our island resorts, everything around is a sight to behold, from Miniloc's Big Lagoon, Lagen's impressive limestone cove, flora and fauna, and Pangulasian's pristine beach and backdrop of tropical forest; it brings us great joy to open our doors to you and we trust that the radiant sunshine, lush vegetation, and crystal-clear blue waters will provide an idyllic backdrop for the beautiful memories you are about to create during your stay.

To ensure your holiday is as fulfilling as possible, we have curated a wide array of experiences for you to enjoy. These offerings encompass a broad spectrum of activities, from discovering the secrets of the island to embarking on offshore adventures, and everything in between. Our goal is to provide something that will delight guests of all ages and preferences.

In addition to the numerous opportunities for adventure, relaxation, and indulgence, we are proud to present initiatives that allow you to make a positive impact on both our natural environment and the local community. We have partnered with the Sibaltan Womens Cooperative Producers, and local fishermen to create experiences that not only benefit the local community but also indirectly support the livelihoods of our dedicated team members.

Lastly, we are honored to share that El Nido Resorts is not only blessed with a remarkable natural environment but also renowned for its innate Filipino hospitality. Our dedicated staff is here to serve you, and we are committed to fulfilling your every request, no matter how grand or intricate, in our endeavor to provide you with experiences that will be cherished for years to come.

GUSTAVO MORALES
Chief Operations Officer





FEATURED LAND EXPERIENCE

HIDDEN COVE

PHP 22,600 for up to 2 persons

Indulge in a relaxing day at a hidden cove cradled by the majestic limestone cliffs. Lounge on a plush daybed or drift into serenity in a hammock, swaying with the rhythm of the breeze. A picnic basket brimming with delectable treats awaits you while vibrant corals and marine wonders beckon beneath the pristine waters. A portion of the proceeds from this serene escape is dedicated to coral reef rehabilitation efforts, safeguarding Palawan's marine splendor for generations to come.

Dial "0" to schedule your West Rocky Cove experience.

Activities incur additional charges for extra persons.

Prices are in Philippine Peso.

KIMINAWIT VILLAGE TOUR

Speedboat PHP 21,960 / Haribon PHP 26, 840

Experience the warmth of local Palawan hospitality, blending cultural discovery with creative enjoyment. Explore Sitio Kiminawit, a close-knit fishing community, where you can connect with friendly locals and learn about their traditional way of life. Participate in a hands-on workshop with skilled artisans, and craft a unique keepsake to cherish your time in Palawan. Your involvement not only enriches your experience but also supports the village's essential needs and a foundation dedicated to uplifting the community.

THE CAVES AND SNAKE ISLAND

PHP 29,890 for 4 hours for up to 2 persons

Discover the hidden wonders that the tide reveals. Take a stroll along the "snaking" sandbar at Vigan Island, where a 5-minute hike leads to a bird's eye view of the stunning island. Enter through a narrow opening in the limestone karst and discover the once sacred and eerily beautiful caverns of Cudugnon cave. Gaze in awe of the natural grotto that is the Cathedral Cave.

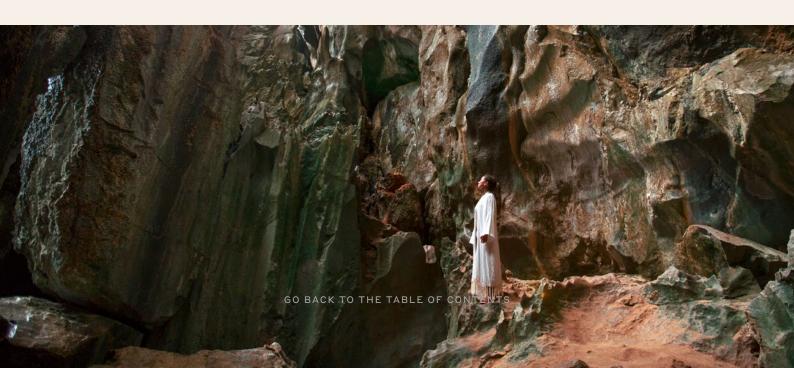
HIKING AND NATURE WALK

PHP 18,910 for up to 2 persons

Get the chance to encounter diverse wildlife as they thrive in their natural habitat when you embark on this trek along Pangulasian's scenic nature trail that culminates with a breathtaking 360-degree panoramic view of Bacuit Bay, complete with breakfast at sunrise or Pica Pica at sunset.

Activities incur additional charges for extra persons.

Prices are in Philippine Peso.





STARGAZING

PHP 9,760

Bask in the celestial symphony of the pristine skies of El Nido through telescoping lenses, surrounded by the gentle sounds of nature, and witness as the stars above tell unspoken stories of the universe. In El Nido's embrace, every moment becomes a celestial dance, inviting you to lose yourself in the magic of the night.

SUNSET CANVAS

From PHP 5,560 to PHP 5,860

Let your creativity flow as you dip your brush into a vibrant palette. The rhythmic sound of the waves and the gentle sea breeze cultivate an inspiring atmosphere, deepening the connection between nature and art. Your canvas transforms into a personal reflection of your emotions in the moment. Unwind and express yourself as you create, all while savoring a glass of house wine or a refreshing mocktail.

KALYE ARTISANO

PHP 17,080 for up to 5 persons

Explore the captivating world of local craftsmanship. Immerse yourself in the rich cultural heritage of Lio, El Nido as you tour through a traditional Filipino-style villa adorned with intricate handcrafted details, showcasing the exquisite works of local artisans.

Activities incur additional charges for extra persons. Prices are in Philippine Peso.





SUNRISE CRUISE

PHP 13,850 for up to 2 persons

As you drift along the water's surface, the sky transforms from deep indigo to shades of pink, orange, and gold. The rising sun paints the canvas of the heavens, casting a magical glow on the world below. The water reflects this celestial spectacle, creating an enchanting mirror of the morning sky.

ISLAND HOPPING

From PHP 29,890 to PHP 42,700 for 4 hours for up to 2 persons

Embark on a picturesque journey from one idyllic island to another, each offering its unique charm and natural beauty. The contrast between the deep blue sea and the rugged limestone cliffs creates a breathtaking backdrop that defines the region's beauty.

MANGROVE TOUR

PHP 21,960 for 3 hours for up to 2 persons

Cruise through a captivating mangrove tour in the Philippines, where nature's wonders and cultural richness come together to create an unforgettable experience. This immersive adventure takes you into the heart of lush mangrove forests, teeming with life amid this marine ecosystem.

"PANGANGAWIL" FISHING

PHP 17,080 for 4 hours for up to 3 persons

Experience first-hand the traditional "pangangawil" way of fishing here in El Nido, Palawan. Let the locals show you how it's done in this community partnership with the fisher folk of Sitio Kiminawit.

Activities incur additional charges for extra persons.

Prices are in Philippine Peso.

SUNSET CRUISE

PHP 19,520 for up to 2 persons

Cruise through crystal-clear waters, surrounded by towering limestone cliffs and pristine beaches bathed in hues of pink, orange, and purple. Savor the moment with a glass of champagne, feel the gentle sea breeze, and watch nature's artistry unfold. This unforgettable journey promises to usher in romance that will surely create timeless memories.

PRIVATE BOAT CHARTER

PHP 12,810 for 2 hours for up to 2 persons

Allow us to create a bespoke journey, tailored to your tastes and interests. From selecting a reef to explore, to visiting private islands, we are here to ensure that this personalized adventure is meaningful and unforgettable.

BANCA BOAT CRUISE

PHP 15,860 for 3 hours for up to 2 persons

Experience the authentic and traditional way of exploring the islands by riding the Banca, the wooden boat that has been the main means of transportation used by the locals to traverse through the deep blue waters.

SEA CLEAR NIGHT EXPLORATION

PHP 6,100 per person

Prepare to be mesmerized by the enchanting nightlife of the sea. Glide over crystal clear waters on your kayak or paddleboard, illuminated by underwater lights that reveal the vibrant marine life. Every corner of our sea holds new wonders and delightful discoveries.

Activities incur additional charges for extra persons.

Prices are in Philippine Peso.





MIRAGE ITREK FIESTA

PHP 7,930 per hour

One of the best ways to experience the natural beauty of El Nido's beaches is by embarking on a group kayaking adventure which is perfect for bonding with friends or family. Imagine the joy and laughter as you explore pristine beaches, and witness the coastal marine life.

SCHILLER BIKE ADVENTURE

PHP 7,320 per hour

Discover the beauty of Bacuit Bay with our exciting Schiller Bike adventure. Cycle across the sparkling waters and explore the surrounds. This unique experience combines the fun of biking with the tranquility of being on the water, offering an eco-friendly way to enjoy the stunning scenery and vibrant marine life of Palawan.

PEDALBOARD ADVENTURE

PHP 6,100 per hour

Pedal across the sparkling waters and take in the breathtaking views. This fun experience makes you seem like you're walking on water, offering another eco-friendly way to enjoy the majestic scenery above the pristine waters of Palawan.

GO PRO RENTAL

PHP 4,880 for 4 hours / PHP 3,050 for 2 hours

Capture every moment of your exciting adventures both above and under the water with a waterproof Go Pro Hero 11.

Activities incur additional charges for extra persons.

Prices are in Philippine Peso.





MEMORIES TO TREASURE

Experience dining at one of our special island venues and cherish the memories created during your stay. Mother Nature's splendor and delicious cuisines combine to create an experience that will stay with you long after your journey to El Nido Resorts.

SUNRISE PICNIC AT THE SANDBAR

PHP 18,300 for 4 hours for up to 2 persons

A unique blend of nature's beauty, culinary delights, and a tranquil ambiance. This is the perfect moment to pause, appreciate the beauty of the scenery, and revel in the simple yet majestic pleasure of watching the world awaken.

PICNIC AT OUR PRIVATE ISLAND

PHP 18,300 for up to 2 persons

Enjoy the flavors of the islands as you sit on the beach and take in the breathtaking scenery. Feel the warm powdery sand between your toes and the gentle sea breeze on your skin as you lay back and feast on a delightful gourmet spread of fresh local fruits and delicacies.

FLOATING BREAKFAST EXPERIENCE

PHP 1,000 per person

Your tranquil oasis awaits you by the pool. Start your morning with a luxurious floating breakfast, served in the serene waters of our swimming pool, surrounded by trees and overlooking the beach. Enjoy a gourmet breakfast from 7AM to 12PM, immersed in elegance and relaxation.

Activities incur additional charges for extra persons.

Prices are in Philippine Peso.



DIVING ACTIVITIES

El Nido is home to 16 dive sites with rich and thriving marine ecosystems. From gardens of corals to diverse species of wildlife and deep trenches, El Nido is truly a diver's paradise. Marvel in the reefs that shelter schools of fish and the grace of sea turtles as they glide and dance underwater. You might even catch a glimpse of the elusive dugong—El Nido's waters will surely leave you in awe.

DAY DIVE

From PHP 7,000 to PHP 17,900

Allow us to create a bespoke itinerary, tailored to your preferences and interests. Choose from the islands, beaches, and attractions you'd like to visit, ensuring that your dive experience is uniquely yours and truly unforgettable.

BUBBLE MAKER

PHP 8,000 (for children aged 8 to 9)

An exciting and educational underwater adventure designed exclusively for children. It provides kids with a unique opportunity to explore the captivating world beneath the waves in a safe and fun-filled environment.

DISCOVER SCUBA DIVING

PHP 10,800

Designed for beginners and children, this introductory diving session is suitable for novices and young divers. With a selection of dive spots offering distinctive characteristics and a rich diversity of marine life, the activity opens the underwater haven, making it accessible to divers of all experience levels.

NIGHT DIVE

PHP 8,900

Night diving is a thrilling and unique underwater experience that allows divers to witness a completely different world beneath the waves. It's an adventure that combines excitement, wonder, and a touch of mystery.

REFRESHER DIVES / CHECKOUT DIVE

PHP 7,600

For those with diving experience looking to rekindle their passion for the deep, or for divers that are in the final step of their scuba diving certification, El Nido offers excellent refresher dive programs. These dives are tailored to ensure that divers of various skill levels can comfortably and confidently explore the captivating underwater world.

Activities incur additional charges for extra persons.

Prices are in Philippine Peso.



DIVING COURSES

El Nido is a paradise for divers with various experiences. We provide a wide range of diving programs that are accessible for beginners and PADI-accredited training courses for those who are seeking scuba diving certifications.

STARTER DIVES PHP 46,200

OPEN WATER PHP 56,000

REFERRAL DIVE PHP 42,800

RESCUE DIVER PHP 59,500

EMERGENCY FIRST PHP 37,200

RESPONSE

ADVANCED OPEN WATER PHP 64,700

DIVE MASTER PHP 81,500

Activities incur additional charges for extra persons.

Prices are in Philippine Peso.





healing begins

A Sanctuary nestled in the breathtaking beauty of Palawan, this wellness center offers a retreat that transcends the conventional—embracing a holistic experience. Inspired by the comforting embrace of a nest, the spa's design and ambiance evoke warmth and comfort, enveloping you in a sense of wellness and nourishment.

We blend a harmonious connection between the natural beauty of the environment and the sanctuary within. Upon entering, you are transported to a serene atmosphere, accentuated by soothing tones, soft lighting, and natural elements. The spa therapists will take you to a fostering cocoon-like setting that encourages a deep sense of tranquility and healing.

The curated selection of massages, skincare rituals, and wellness practices are crafted to provide a feeling of being nurtured and cared for, mirroring the innate environment of a nest.



Traditional Sealing Journeys

Meticulously crafted treatments that capture the essence of a holistic Filipino sanctuary that provides rejuvenation and tranquility, deepening the connection of mind and body. Harnessing the natural properties of local flora, these healing journeys provide nourishment for both body and spirit.

HILOT THERAPY

60 minutes for PHP 3,700 or 90 minutes for PHP 4,900

A traditional Filipino practice believed to draw power from the care of another, this holistic healing method restores physical, emotional, and mental well-being by treating 'hot' and 'cold' areas of the body through skilled hand movements and the use of herbal oils.

Concentrated massage techniques warm the cold areas of the body, while long strokes drain areas of heat, balancing overall body temperature.

COCONUT BUTTER NOURISHING TREATMENT

120 minutes for PHP 7,500

A deeply hydrating treatment, ideal for dry and stressed skin.
It rejuvenates your skin with rich locally-sourced coconut butter,
complemented by a gentle body brush and a soothing massage. The
treatment leaves your skin feeling soft, smooth, and nourished, while
promoting overall well-being.

LATO DETOX JOURNEY

120 minutes for PHP 7,500

A purifying treatment that begins with a detoxifying body scrub followed by lato detox wrap containing natural local ingredients that stimulate perspiration and enhance absorption, and a relaxing full body massage.



3alance Restoring Massages

THERAPEUTIC HERBAL MORINGA SEA SALT POULTICE MASSAGE

90 minutes for PHP 6,000

A deeply soothing treatment combining the healing power of therapeutic techniques and heated poultices made with natural ingredients to relieve muscle tension, reduce inflammation, and promote overall relaxation and well-being. This nutrient-rich treatment promotes deep relaxation for the body.

PANGULASIAN SIGNATURE MASSAGE

90 minutes for PHP 6,500 or 120 minutes for PHP 7,500

Close your eyes and imagine being cocooned in a sanctuary of comfort and nourishment. Signature techniques gently melt away tension and stress, leaving you relaxed and revitalized. Complete your journey with a lavish coconut bath, soaking in its nourishing and hydrating benefits that will leave your skin soft, supple, and simply radiant.

SAMPAGUITA SOOTHING MASSAGE

60 minutes for PHP 3,600 or 90 minutes for PHP 4,800

Experience a calming massage with the fragrant essence of local Sampaguita blossoms, blended into warm, nourishing oils. This serene treatment instantly relaxes the nervous system, eases muscle tension, reduces stress and anxiety, uplifts mood, and improves sleep quality.

Embrace the tranquil beauty of the Philippines and emerge feeling refreshed and rejuvenated.

ASIAN STRETCH MASSAGE

60 minutes for PHP 3,700 or 90 minutes for PHP 4,900

This combination of sports and deep tissue massage targets muscle stiffness and tension with gentle stretching techniques to ease tightness, enhance flexibility, and improve overall mobility. Herbal poultices are then applied to further release toxins and enhance healing, while improving balance in the hip area, back and shoulders.

Balance Restoring Massages

ABDOMINAL DETOX MASSAGE

60 minutes for PHP 3,700

Enhances healthier digestion and emotional balance with an abdominal massage and traditional reflexology combined with a local algae mask for your stomach. This treatment also utilizes herbal compresses and colon massage techniques to stimulate digestion, relieve bloating, and reduce abdominal tension caused by poor dietary habits and stress.

MALASAKIT MASSAGE

90 minutes for PHP 4,900

Choose our traditional massage for a blissful escape that also supports healthcare initiatives for the local community. The Malasakit massage, named after the Filipino word 'care', offers an experience that extends care and assistance for others. Join us in channeling the healing power of traditional massage and help us share its positive impact towards a greater cause.

DAGDAGAY FOOT MASSAGE

30 minutes for PHP 2,900

Experience the unique foot massage technique of the Philippines' Mountain Province.

This specialized treatment begins with an invigorating salt scrub to increase blood circulation. Sequences of kneading and rolling strokes using bamboo sticks are then expertly applied from your heels to your toes.

PANGULASIAN AFTER-SUN WRAP

30 minutes for PHP 3,100

A soothing treatment designed to heal and rejuvenate sun-exposed skin, using local cooling ingredients like aloe vera and cucumber. These ingredients are applied to the skin to reduce inflammation, deeply hydrate, and promote healing. Ideal for sunburned or sun-stressed skin, this treatment is completed by an application of our signature coconut body butter.



Solistic Face Massages

PRESSURE POINTS AND LYMPHATIC DRAINAGE FACE MASSAGE

30 minutes for PHP 2,900

Experience the rejuvenating benefits of this gentle technique that focuses on stimulating your facial muscles and key pressure points to relieve tension and promote circulation. The cooling, soothing properties of rose quartz help to reduce inflammation, tone and firm the facial muscles by reducing puffiness and encouraging the natural detoxification process of the lymphatic system.

PANGULASIAN AFTER-SUN MASK

30 minutes for PHP 2,900

This soothing treatment calms and hydrates sun-exposed skin, using natural aloe vera to reduce inflammation and a moringa mask to nourish and repair. This mask provides your skin will have a boost of antioxidants that moisturize, giving your skin a radiant and revitalized glow.



Mini Sealing Rituals

POLISH AND SCRUB

30 minutes for PHP 3,100

Feel the soothing touch of local fibers and Palawan sea salt, blended with nourishing oils and native herbs, gently exfoliating your skin. A deeper scrub follows, cleansing and invigorating, unclogging pores and boosting circulation, leaving your skin refreshed, glowing, and thoroughly hydrated and revitalized.

LATO DETOX WRAP

30 minutes for PHP 3,100

Designed to cleanse and rejuvenate your body, this treatment begins with a nutrient-rich, detoxifying local seaweed mask followed by a warm blanket body wrap to enhance absorption and draw out impurities. This will improve circulation and activates lymphatic drainage, leaving you feeling refreshed, smoother and firmer to the touch.

BUKO BATH

30 minutes for PHP 2,900

Soak in a warm Buko bath infused with pure, nourishing coconut milk, rich in natural oils and antioxidants that deeply moisturize and soothe your skin, leaving it soft, hydrated, and glowing. Let the aromatic scent of coconut calm your mind, reduce stress, and promote relaxation.

KAMOT

30 minutes for PHP 3,100

Discover the soothing and pampering benefits of Kamot, a traditional Filipino dry scratch massage that uses gentle, rhythmic scratching motions across the skin to provide deep relaxation and comfort. This light, repetitive movement helps to stimulate circulation, release anxiety, and promote overall well-being. Perfect for those seeking a calming and restorative experience.



OPERATING HOURS

Daily from 9:00 a.m. to 10:00 p.m. Select treatments are available until 11:00 p.m. en-suite with advance notice.

APPOINTMENTS

Guests are encouraged to book treatments in advance to ensure the preferred time and treatment are available. Please dial extension 0 to make a reservation. The minimum age for treatment is 18 years. Those under 18 years must be accompanied by a parent or adult guardian.

ARRIVAL

Please ensure that you arrive at least 10 minutes before the scheduled start time of your treatment, allowing time to complete a holistic consultation.

TREATMENT AND PREPARATION

It is not recommended to eat a heavy meal or drink alcohol before taking a spa treatment.

We recommend that men shave before receiving any facial massage.

CANCELLATION

We understand that schedules may change and we will do our best to accommodate your preferences. Since your spa time is reserved especially for you, we kindly ask you to give a minimum of 4 hours cancellation notice to allow room for other interested guests.

Cancellations made within 4 hours will be subject to the full charge of the treatment booked.

SMOKING AND MOBILE PHONE

The Spa is a no-smoking facility and smoking of any kind is prohibited.

For the benefit of other guests, please keep your mobile devices on silent mode at all times.

VALUABLES

We recommend that you remove all jewelry and valuables, and secure them in your villa safe prior to visiting the Spa to avoid damage or loss.

SPECIAL CONSIDERATIONS

Some treatments can be adapted to accommodate illness, surgery, pregnancy or other medical conditions. Please contact the Spa directly for advice.



MONTHLY COMPLIMENTARY ACTIVITIES

MORNING ADVENTURES

0600H NATURE WALK (1 hour)

Available only on Mondays, Wednesdays, & Saturdays

Embark on an unforgettable adventure as the first light of day graces the breathtaking landscape of El Nido. Let our local experts guide you on your journey as they share their deep knowledge of the region, including its flora, fauna, and the cultural significance of the sunrise in this magnificent place.

0700H GUIDED HOUSE REEF SNORKELING (1 hour)

Led by our seasoned snorkeling guides, this adventure will lead you to the most enchanting spots and introduce you to the incredible diversity of underwater life.

0800H SEASIDE EXPLORATION (3 hours)

Experience the best of El Nido's aquatic wonders starting with a day of kayaking at the Big Lagoon. Navigate through the majestic limestone cliffs and the serene emerald waters, taking in the breathtaking views. Then, plunge into an underwater adventure at Entalula Beach, promising unforgettable memories and a deep connection to the sea.

0830H COASTAL WONDERS ADVENTURE (4-5 hours)

Embark on a coastal adventure that combines the best of El Nido's treasures. Paddle through the enchanting waters of the Small Lagoon, nestled amidst towering limestone cliffs. Explore underwater wonders while snorkeling at Shimizu Island, where vibrant marine life awaits. Round off your day with sightseeing and a refreshing swim at the Secret Lagoon, a hidden gem in this island paradise. It's a journey that promises the perfect blend of exploration, adventure, and relaxation in the stunning backdrop of El Nido.

MONTHLY COMPLIMENTARY ACTIVITIES

AFTERNOON ADVENTURES

1600H NATURE WALK (1 hour)

Available only on Tuesdays, Thursday, and Saturdays Maximum of 10 persons.

A journey of the senses, an immersive experience that connects you intimately with the natural beauty of the island. As the sun nears the horizon, casting a kaleidoscope of colors, find a comfortable spot to witness the grand finale of the day. The sky transforms from fiery orange to soothing purple, casting long shadows over the landscape and an enchanting glow on the surrounding islands.

RESORT AFTERNOON TIME

Enjoy resort-based activities such as kayaking, paddleboarding, or simply basking in the sun. It's a day of unforgettable island experiences that blend the thrill of exploration with the tranquility of paradise.

For all activities, the meeting point is at the beach bar.

All activity schedules are subject to change depending on tide and weather conditions.

Bookings of all activities will be accommodated at the resort, daily from 6:00AM until 7:00PM to ensure allocation of boats and guides the following day.

All water activities require swimwear, comfortable and appropriate clothing, slippers/aqua shoes, and/or rubber shoes to ensure the safety and well-being of our valued guests.

All visitors to the Big and/or Small Lagoons aged 6 years and above are required to pay PHP 200 per person, per lagoon visit, in line with the efforts of the Protected Area Office (PAO) of El Nido-Taytay.

House reef snorkeling & forest hikes will be guided only during the allotted schedules mentioned above.

Island-hopping tours outside the given schedule may be booked but are subject to standard chartered boat rates.

Dial "O" to schedule your tours with our Front Office Associate.

BACUIT BAY



Bacuit Bay, with its 45 islands and islets, has been a protected area since 1984. Currently, El Nido and Taytay is a Managed Resource Protected Area, covering 90,391 ha, with 36,018 ha of land and 54,303 ha of marine waters.



GUEST SERVICES

MEDICAL SERVICES

A doctor or a nurse is always available on our Island and may also be called in for consultation and for treatment, if necessary. First aid kits and oxygen resuscitator equipment are also available. Fees for consultation and medicine may be charged accordingly.

GUEST EXPERIENCES CENTER

A Guest Experiences Coordinator will assist you in planning and designing your itinerary during your stay at the resort. Each day, they will work with you to coordinate the schedule of activities for the following day. By sharing your preferred activities with us, our Coordinator will be able to tailor your island experience to ensure it is as enjoyable as possible. Our Guest Experience Coordinators are available daily from 7:00 a.m. to 9:00 p.m

MARINE SPORTS FACILITIES

Kayaks and stand-up paddleboards (SUP) are available at the Beach Club upon request and are subject to availability. Please consult with your Guest Experiences Coordinator for more details.

DIVING

There are 16 dive sites to choose from in El Nido. Certified divers are required to present their C-card, logbook or proof of certification to dive. The resorts strictly follows a "No C-card, No dive" policy.

PRIVATE DINING

Private dining is available on a per booking basis. Enjoy a unique private dining experience with a fabulous meal either at the resort's beachfront or on a private island. Choose your own dining venue and menu for a special evening. Our Guest Experiences Coordinator and F&B team are here to assist you.

IN-VILLA DINING

Guests may choose to have their meals delivered to their villas. Meal delivery to the villa is subject to a tray charge of PHP 1,000 for breakfast and PHP 1,500 for lunch and dinner. Tray charges do not apply for drink-only orders and lunch and dinner orders by guests on a bed & breakfast plan.

PANGULASIAN FACILITIES

AMIANAN RESTAURANT

Its open-air design welcomes you to a world of coastal elegance. Enjoy a dining experience where you can savor exquisite Filipino and world cuisine while being caressed by gentle sea breezes. Open from 6:30 a.m. to 9:30 p.m.

LIBRARY

Our Library is a small literary sanctuary, a place where the world's knowledge comes alive, and the magic of storytelling unfolds. Open 24 hours.

SPA

The Spa is available in each island destination throughout El Nido Resorts from 9:00 a.m. to 10:00 p.m., offering a blend of traditional and Western therapeutic philosophies. Each resort features signature treatments, including massages, body scrubs and wraps, and facial treatments.

GYM

Our gym features a range of fitness machines, cardio equipment, and free weights, all complemented by serene views. Open daily from 6:00 a.m. to 10:00 p.m.

SWIMMING POOL

The pool area offers comfortable lounge chairs ideal for basking in the sun or relaxing in the cool shade of the cliffs. The sea breeze gently rustles through the air, carrying the refreshing scent of saltwater. Open daily from 6:00 a.m. to 10:00 p.m.

BOUTIQUE

The Boutique offers beachwear, souvenir items, and personal care products. Located on the lower level of the main resort building, it is open daily from 6:00 a.m. to 10:00 p.m. For your convenience, cashless payments and room charging are encouraged.

FRONT DESK SERVICES

FRONT DESK

The Front Desk is located at the cabana in the center of the resort and is open 24 hours.

CHECK-IN TIME

Standard check-in time is at 3:00 pm. Early check-in is subject to room availability.

CHECK-OUT TIME

Standard check-out time is at 12:00 noon. Late check-out is available upon request, subject to availability.

FLIGHT RE-CONFIRMATION AND TRANSFER SCHEDULES Please contact the Front Desk for assistance with reconfirming your flights and boat transfer schedule

WAKE-UP CALLS

Please contact the Front Desk to schedule your wake-up call.

SETTLING OF ACCOUNTS

While cash payments are accepted, we encourage cashless transactions. We accept Philippine pesos, US dollars, Euros, Hong Kong dollars, Australian dollars, and Japanese yen, with the exchange rate based on the current BSP (Central Bank) rate. For early morning and mid-day departures, please settle your account the night before or at least one hour prior to boat departure. For all other flights, standard check-out time is noon, 12:00 p.m.

CREDIT CARDS

We honor international credit cards such as American Express, Mastercard, Visa and other major credit cards.

SERVICE CHARGE AND GOVERNMENT TAX

A 1% service charge and a 12% value-added tax (VAT) apply to rooms, boutique items, food and beverages, diving, and private boat rentals. All rates declared in this directory are already inclusive of these added fees.

GUEST QUESTIONNAIRE

To help us serve you better, please fill out the Guest Questionnaire that will be sent to your email the night before your departure. Your generous and honest feedback is greatly appreciated.

AUXILIARY SERVICES

INDIVIDUAL VILLAS

To contact guests in other villas, please dial "21" followed by the villa number you wish to call. For example, to call villa 1, dial "2101".

LIFE VESTS

For your safety, please wear life vests during boat transfers and all marine sports activities.

WI-FI INTERNET

Internet access is available in your villa, as well as the restaurants. You will be provided with your own password for your convenience within the duration of your stay. For assistance dial "0"

SEWAGE TREATMENT PLANT (STP)

To save water and protect the environment, we have set up our own STP, which recycles water for flushing toilets. Please help us maintain our STP. Do not flush non-biodegradable items such as sanitary napkins, cigarette butts, plastic wrappers and rubber materials down the toilet.

MONKEY-FRIENDLY REMINDERS

ALWAYS CLOSE & LOCK YOUR DOOR WHEN LEAVING YOUR VILLA.

PLEASE DO NOT LEAVE ANY VALUABLE THINGS UNATTENDED AT THE VERANDA. Monkeys are intelligent, curious, and playful creatures. They will fancy items that attract their interest such as mobile phones, cameras, food, and other valuables.

DO NOT FEED THE MONKEYS. Monkeys help disperse seeds and fertilize our forests, feeding them may disrupt their health, and the balance of our island's delicate ecosystem. Also, the act of offering something tells them they're the boss of you!

DO TAKE LONG-RANGE PHOTOS INSTEAD OF SELFIES. By doing so, you ensure both your and our forest friends' safety. Just like you, they *love* Pangulasian Island for the privacy it offers.

For any concerns with Pangulasian's resident Philippine Native Long-tailed Macaques (*Macaca fascicularis philippinensis*), please dial "0" for Front Desk assistance.



JELLYFISH & PLANKTON

With the tide and current bringing in nutrient-rich waters, more plankton (including jellyfish larvae) and adult jellyfish can be expected from December to May. To avoid getting stung by its stinging cells called nematocysts, guests are advised to:

WEAR PROTECTIVE CLOTHING such as full-legged suits.

SHOWER UPON REMOVAL OF SWIMWEAR as jellyfish larvae can get trapped underneath bathing suits.

IF STUNG, our marine sports guides are equipped with first aid treatment. For additional relief, please seek our resort doctor for assistance.

IF YOU WISH TO LEARN MORE ABOUT THESE INTERESTING CREATURES, you may also speak with our Sustainability Officers.

SNORKELING ETIQUETTE

Be the ocean's partner in conservation by following these simple rules.

KEEP CALM AND FLOAT ON. Wear your lifejacket and maintain proper buoyancy. When you swim calmly and observe marine life from a distance, you help minimize any disturbance to our sea friends' natural behavior.

FISH FOR INFORMATION. Get to know the amazing creatures you see during your underwater safari. Borrow our reference books or have a fish-y chat with either our guides or resident Sustainability Officers.

LEAVE NOTHING BUT BUBBLES. Keep litter off our seas. Likewise, help out our fish and turtle friends by picking up possible discards you see while snorkeling.

BE SAFE AND GO *REEF-SAFE! Before applying sunscreen, ensure its ingredients are reef-safe. Avoid sunscreens containing harmful chemicals such as oxybenzone and octylmethoxycinnamate, which can damage corals.

GET CLOSE WITH YOUR BUDDY. For your safety, always buddy up when snorkeling. Your "buddy" can be a guide, a friend, or a fellow traveler.

DON'T KICK / STEP ON CORALS. Corals may resemble rocks, plants, or flowers, but they are living animals. Some corals can take around 200 years to grow just one meter. To help protect them, avoid standing on or kicking towards the coral, as this can cause siltation and damage.

DON'T COLLECT SHELLS, SAND, CORALS, OR OTHER CREATURES AS SOUVENIRS. Everything under the sun (and the sea) serves their own purposes, it is best to leave them as is wherever they are. So take nothing but trash out of the sea when snorkeling.

DON'T ANCHOR. Check if the boat you have boarded is not throwing its anchor on the reefs. If doing so, report this and any other destructive incidents to your guides or resident Sustainability Officer.



TEN EL NI-DOS

We believe in respecting our natural resources through responsible tourism. All resort guests are encouraged to support and contribute to the protection and conservation of El Nido's natural resources by observing this code of conduct.

DO admire the corals but remember that they are very delicate—damaged when touched, stood upon or walked on.

DO treat the terrestrial and marine fauna as you would treat people; be friendly and respect their privacy.

DO remember to bring home whatever you brought to El Nido. Beach litter is made up mostly of plastics and other non-biodegradable materials.

DO help keep the waters of El Nido crystal clear, the sand powder white, and forest lush and green. Cigarette butts, aluminum cans, and plastic wrappers belong in trash bins. They are non-biodegradable and are sometimes eaten by birds and other animals mistaking them for food.

DO mingle with the members of the local community but respect their culture and traditions.

DO admire the unique and peculiarly shaped marine and terrestrial formations, yet leave them as they are so others may enjoy their beauty as well. As many as they seem, the shells on the beach are finite in number.

DO understand that all things are related to everything. Every single organism and object has its particular role and contribution to the environment.

DO make a personal commitment to live an environmentally ethical life—it is our responsibility to ourselves, our children, grandchildren, and the Earth as a whole.

DO accept the responsibility to sustain and heal the Earth. Whatever we sow, we reap—there is no other way with nature.

DO respect all forms of life and recognize the limits of El Nido's ecosystem. Together we can help keep El Nido's resources as rich as it is now.

EMERGENCY EVACUATION PLAN

NOTICE TO OUR GUESTS

In case of an emergency, the resort siren will alarm. Everyone is required to stop all activities and proceed to designated evacuation areas at the Canopy Villa and View Deck.

Guests in the Beach Villa must immediately proceed to the evacuation area at the back of Canopy Villa and trail going to the view deck.

In case of fire, there is a fire extinguisher located inside your room. Please see instructional card attached to the equipment for directions.

Remember to always be alert. Do not panic. Just follow the guide going to the respective evacuation area.

FOR EMERGENCY CALLS, please dial the Operator or Front Desk.

